



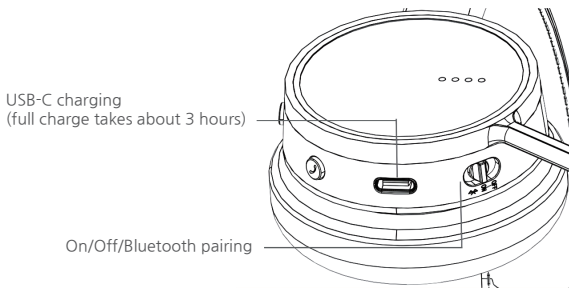
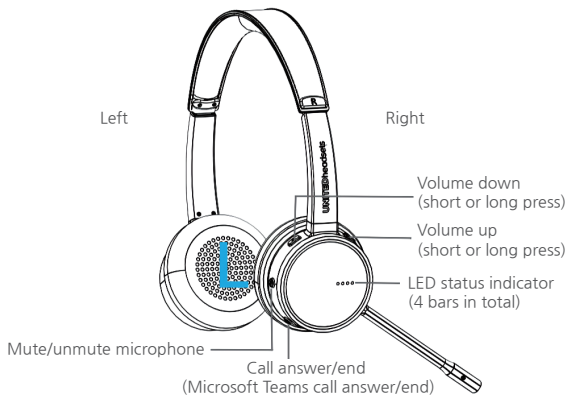
United Headsets  
Max 75 wireless headset

# USER GUIDE



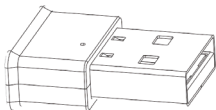
# UNITED headsets

## 1. Max 75 Overview



# UNITED headsets

## 1.1 Accessories included



Bluetooth adapter  
United Headsets BT75 (Optional)



USB-A to USB-C charging cable



Carrying bag

## 2. How to wear the headset

### 2.1 Recommended way of wearing



### 2.2 Adjusting the headset

1. According to the usage habits, adjust the headset to make the headset fit comfortably on the head.



2. When using the microphone, the microphone boom can be adjusted. Maintain a distance of two fingers to the mouth.



## 2.3 Flattened storage

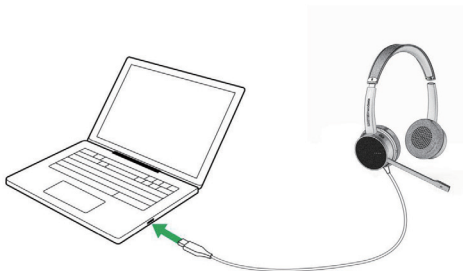
The earmuffs of the earphones can be rotated and flattened for easy storage.



### 3. How to charge the headset

#### 3.1 Charge with USB charging cable

Plug the charging cable into the headset and plug it directly into the USB port powered by the computer for charging.



It takes about 3 hours to fully charge the headset. The battery lasts about 24 hours when fully charged.

#### 3.2 Use a compatible power adapter

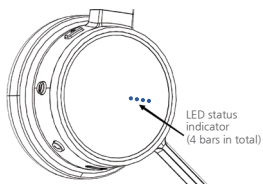
The headset can be charged using a compatible 5V output charger. It is recommended to use the included charging cable to charge the headset.



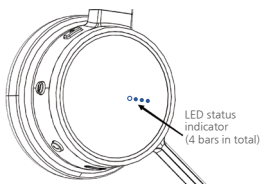
### 3.3 Use as a USB headset

Plug the charging cable into the headset and plug it directly into the USB port powered by the computer. The headset will automatically switch from wireless mode to wired mode. Now the UH Max 75 can be used as a USB headset.

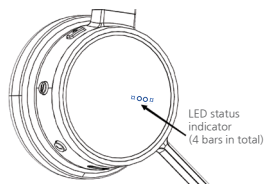
## 4. The meaning of the LED indicator



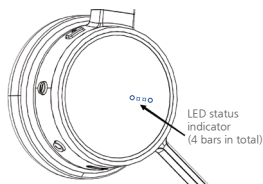
●●●● When the power is turned on, the 4-bar indicator lights turn blue in sequence (the battery is fully charged)



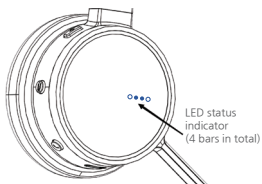
○●●● When the power is turned on, the 3-bar indicator lights turn blue in sequence (indicating that the battery has consumed one bar of power, and so on)



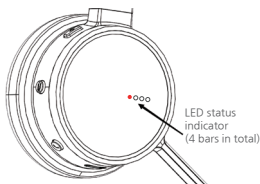
⊠ ○ ○ ⊠ In pairing mode, the 1 and 4 indicators flash blue alternately



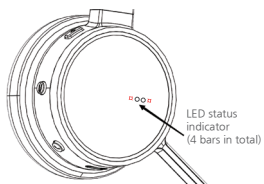
○ ⊠ ⊠ ○ When an incoming call comes in, the 2 and 3 lights alternately flash blue



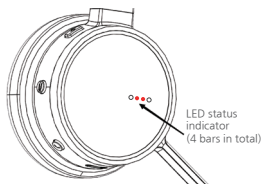
○●●○ During a call, the indicator lights 2 and 3 are solid blue



●○○○ 1 The indicator light is solid red, indicating that the battery power is lower than 20%



⏏○○⏏ Do not disturb mode, 1 and 4 lights alternately flash red



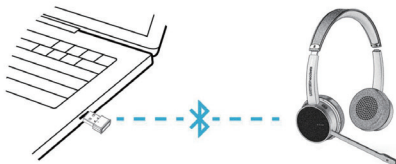
○●●○ The microphone is muted, and the 2 and 3 indicators are solid red



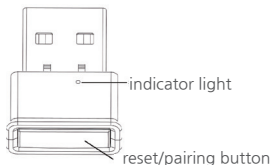
## 5. Connection method

### 5.1 Connect via dongle

Plug the included UH BT-D75 into a USB port on your PC/laptop. The UH Max 75 and UH BT-D75 are pre-paired, and are ready to use right out of the box. The maximum Bluetooth range is about 30 meters.



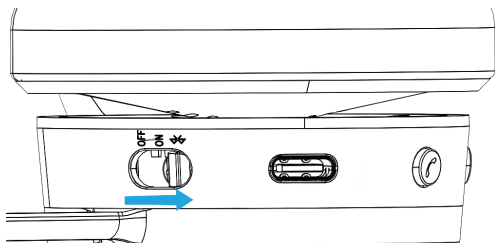
To listen to music with the headset, you may need to set the UH BT-D75 as the playback device in the audio settings of your PC/laptop's operating system.



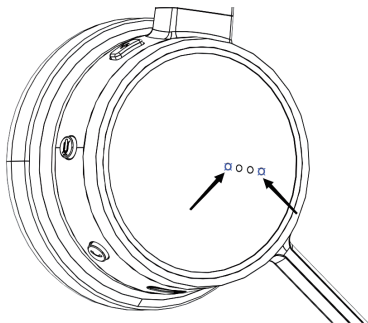
1. If you need to re-pair the UH Max 75 and UH BT-D75, please press and hold the reset button on the UH BT-D75 USB dongle.
2. Press and hold the reset button until the LED indicator flashes red and blue alternately.
3. Turn the headset switch to the Bluetooth position and keep it in this position until the blue LED indicators 1 and 4 of the headset flash alternately. (Please refer to 5.2)
4. Wait for the UH Max 75 and UH BT-D75 to pair again. After the pairing is completed, the LED indicator stops flashing.

## 5.2 Direct connection via Bluetooth

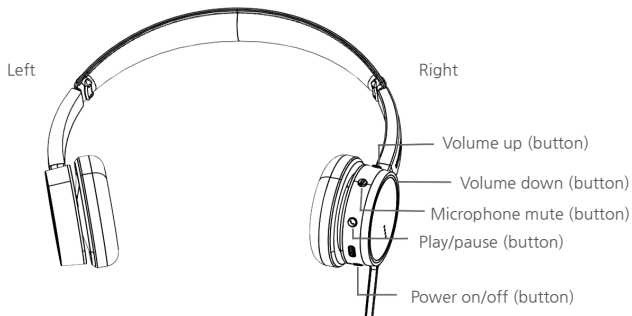
1. Slide the on/off switch to the Bluetooth position and hold it there until the 1 and 4 indicators flash blue alternately.



1. Go to the smartphone Bluetooth menu and select UH Max 75 from the list of available devices.

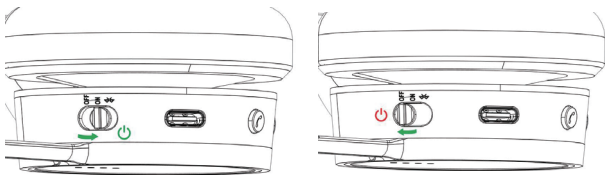


## 6. How to use the headset

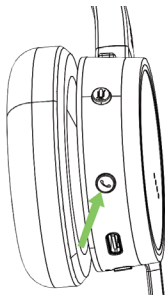


### 6.1 Power on/off

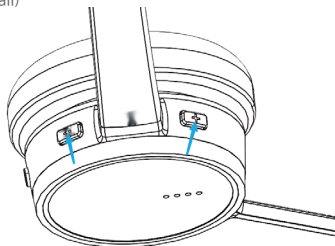
Slide the on/off switch to the ON or OFF position to turn the headset on or off.



## 6.2 Calls and music



1. To answer the call, press the Call/Answer button
2. Hang up the phone and press the Call/Answer button
3. To reject the call, press the Call/Answer button twice
4. When playing music, press the Call/Answer button to play/pause
5. When you are not on a call, press and hold the Call/Answer button to activate the voice assistant (need to be used when not on a call)



1. When listening to music or on a call, press the volume down or volume up button, or keep pressing the volume button to adjust the volume.

## 6.3 Voice prompt

1. The voice prompt is to guide you to set or prompt the various states of the headset (such as power on and off, volume adjustment, battery lighting state)
2. Voice prompts are enabled by default

## 6.4 System Support

1. Windows XP, 7, 8, 10 support Skype for Business to answer and hang up; support MS Teams to answer and hang up; support USB drive-free.
2. Mac support Skype for Business to answer and hang up; support MS Teams to answer and hang up; support MS Teams button function; support USB drive-free.
3. Android support phone answering and hanging up, music playback and other functions.
4. iOS support phone answering and hanging up, music playback and other functions.

## 6.5 Multipoint Connection

1. The headset can be paired with up to 8 different Bluetooth devices, but can only be connected with two Bluetooth devices at a time (such as UH BT-D75 and a smartphone, or between two smartphones).
2. To pair two smartphones, use the normal pairing process for each smartphone separately (refer to section 5.2).
3. The USB-A connector can be connected to the USB port of the laptop/PC and the USB-C connector to the headset, to charge the lithium battery. At the same time, it can be used as a USB-headset.
4. Note: The voice assistant will be activated on the last connected mobile phone.

## 6.6 How to reset

1. Resetting the headset will clear the list of paired devices. (Please refer to 5.2)

## 7. Support

### 7.1 Simple troubleshooting method

Issue	Inspection Method	Solution
Not working	Check whether the USB interface is powered normally	The USB interface is powered normally
Can not boot	Bluetooth headset battery is low	Use the Bluetooth headset charging cable to charge the headset and then try to turn it on
	The keystroke is not long enough	The boot time of the Bluetooth headset is to press and hold the mute button for 3 seconds
Connect to computer and speak silently	Check the bluetooth headset option	In the lower right corner of the computer desktop, right-click the speaker, click the playback device option, and check whether the device UH Max75is set as the default device
	Check the USB Dongle option	In the lower right corner of the computer desktop, right-click the speaker, click the playback device option, and check whether the device UH BTD75 is set as the default device
Bluetooth headset and mobile phone cannot be paired	The bluetooth headset is not paired	Check whether the bluetooth headset is in a state of alternating red and green lights; whether the flashing frequency of the lights is normal
	Is the Bluetooth function of the mobile phone turned on?	Check if the Bluetooth Pisces logo appears on the phone screen
Bluetooth headset is connected but no sound	The bluetooth headset is not properly connected to the phone	Re-pair the bluetooth headset with the phone
	The bluetooth headset is out of range	Keep the Bluetooth headset within the surrounding range of the mobile phone (within 30m),and there should be no obstacles within the range.

## 7.2 How to maintain the headset

1. When using a Bluetooth headset, please strictly observe the following precautions to prevent fire, electric shock and other injuries:
2. The Bluetooth headset is not waterproof! Do not put the Bluetooth headset in a damp place.
3. Do not put the headset on while it is raining.
4. Do not use the Bluetooth headset in an environment near water sources. For example: do not use it near bathtubs, washbasins, sinks, laundry bathtubs, swimming pools, etc., or in wet basements.
5. Do not use the Bluetooth headset in a place where gas leaks.
6. The USB-C power cable should only be used as specified in the manual to connect to the Bluetooth headset.
7. Non-professionals should not disassemble the headset by themselves.



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